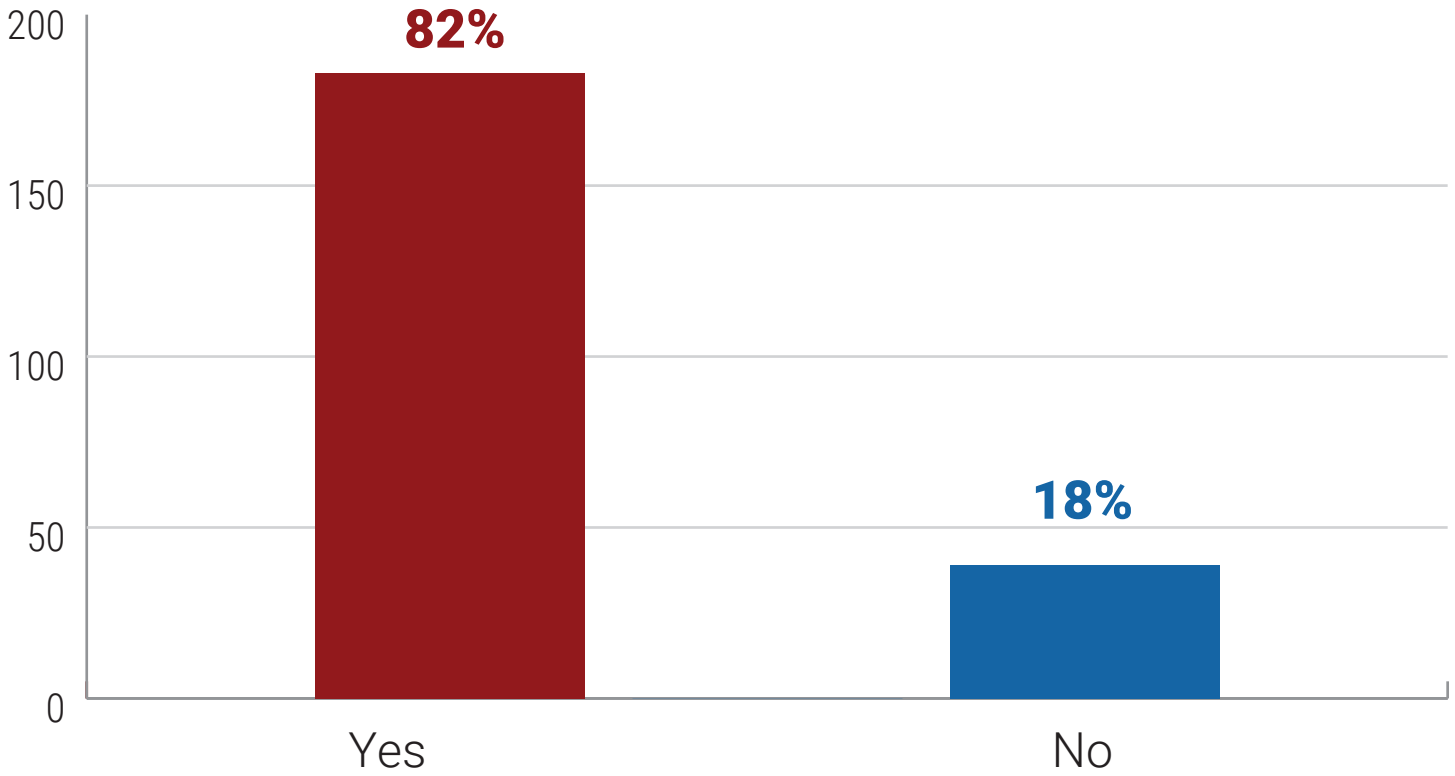


Question 1:

Are you the owner/operator or manager of a business in the City of Leduc?

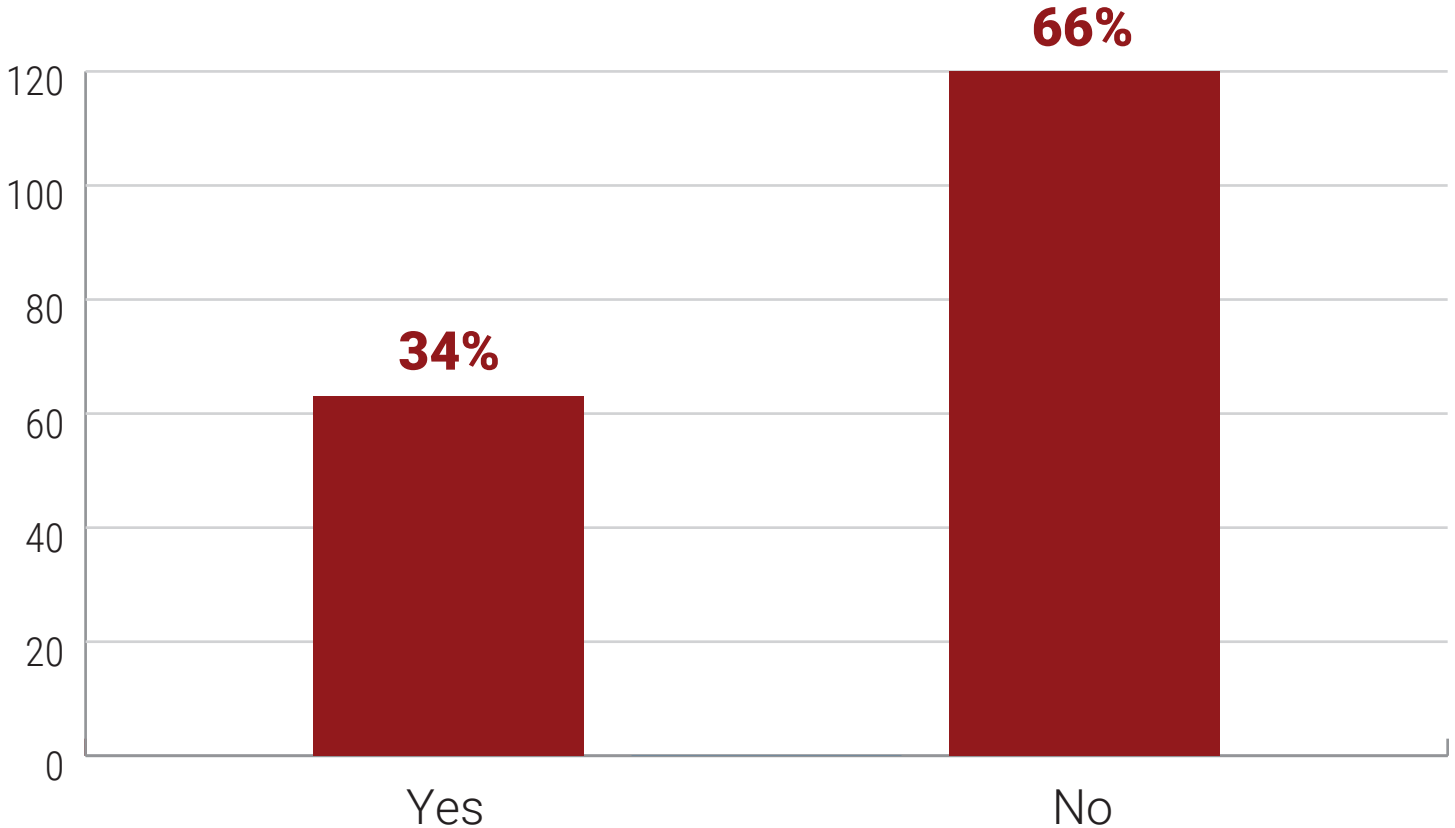


The survey received a total of 222 responses. Of those:

- 183 indicated they were the owner/operator or manager of a business in Leduc
- 39 indicated they were neither an owner/operator nor a manager of a business in Leduc

Question 2:

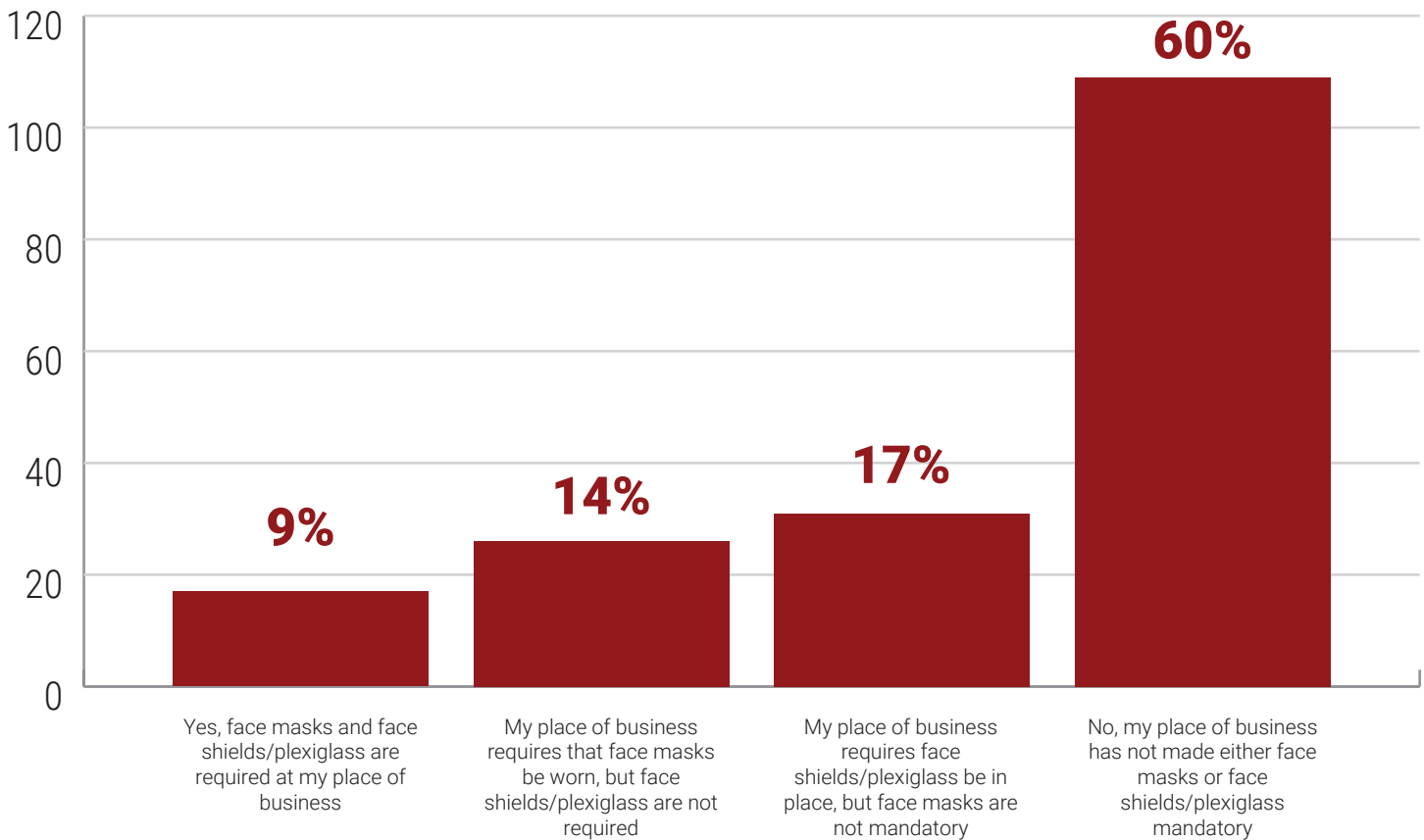
Are you in favour of face masks being made mandatory for your business?



Of the 183 Leduc business owners/operators or managers who completed the survey, when asked whether they were in favour of face masks being made mandatory in the City of Leduc, 63 (34%) indicated they were in favour, while 120 (66%) said they were opposed to mandatory masking.

Question 3:

Does your business already require you to wear masks or use a face shield/plexiglass?



When asked whether their business already requires staff to wear masks or use a face shield/plexiglass:

- 17 business owners/operators/managers indicated that face masks and face shields/plexiglass are required at their place of business
- 26 business owners/operators/managers indicated that their place of business requires that face masks be worn, but face shields/plexiglass are not required
- 31 business owners/operators/managers indicated that their place of business requires that face shields/plexiglass be in place, but face masks are not mandatory
- 109 business owners/operators/managers indicated that their place of business has not made either face masks or face shields/plexiglass mandatory

Question 4:

Is there any feedback related to face masking that you would like to share with City of Leduc Council and Administration?

Due to security reasons, I think this is not a good idea for local businesses.
In my business we are required to wear masks due to the profession we are in. With there not being any active cases in Leduc and only 30 ever in the history of Covid in Leduc I don't think it should be mandatory until our Covid cases rise up.
I think its a great idea for buisnesses to do have masks worn.We limit the amount of people in our store but sometimes physical distance does not happen.
We would rather not have to police customers and create uncomfortable situations as we are a business of customer service. We have been open every day since this started and things seem to be fine without masks.
This should be a person's choice and prerogative to wear a mask. It should also be the choice and prerogative of the business owner.
I think that right now with such low number of cases a mandatory mask order is not needed. But if we start this fall to see 25 plus cases, I hope Council will act and act fast.
If this kind of dictatorship is present in making business decisions for my place of business I will be invoicing the city for all additional expenses resulting from such mandatory action - expect \$500 -1000 per month from my business alone. I have safety measures in place and provide a safe and comfortable working and shopping atmosphere for all. I would rather close my business than have dictators rule our business operations - this COVID government crap has already been a personal cost to me of over \$150k - what has it been to you? Do what you want with the businesses run by the city and stay out of way for business you don't support.
WE HAVE A PLEXIGLASS AT THE FRONT DESK SO WE DON'T HAVE TO WEAR A MASK.
I think Masks should be made mandatory in high volume areas.
I do not feel that we should force our customers to wear a face mask. If they wish to absolutely, but no one should be forced to wear something that they do not wish to, especially when there is growing controversy as to weather or not they do anything but cause more problems.
I can not afford another shut down. Lot people in Leduc do not take distancing seriously. Please make masks mandatory.
Face masks are required in my business in situations where social distancing cannot be observed. They are not deemed necessary as long as the recommended 6 ft can be maintained between staff and patients. I am in a health care setting.
In our business, our staff are all mandated to wear masks and plexi glass is Installed. Don't feel like we need to mandate our guests as we are a services business that would require masks to be taken off during service.
Wearing a face mask should be mandatory every where in Leduc
Don't make it mandatory.
I believe that face masks should be worn in all indoor public places and City of Leduc facilities. Education is the key and businesses should encourage their customers to wear masks.

Mandatory masks will result in more community shaming and bullying of those unable to wear masks. Mandatory masks will put an unreasonable community expectation of enforcement on the businesses (including retail clerks). Because the masks are non-medical there is no evidence base that they are effective, observationally people wearing these masks touch their faces way more often to adjust the mask or catch their breath, if they were infected this puts the virus all over their hands and is actually worse for spread.. Mandatory masks are coming from a place of extreme media attention rather than evidence. "Everyone else is doing it". In a way it has become the new version of leaving a hockey stick on your porch to show you support the Humboldt Broncos, if you don't you are an uncaring person and will be shamed on social media.

I am not in favor of the City of Leduc controlling what I do or my business does. I personally wear the mask anyway in public and at my place of business but do not think it is right that the municipality enforces this with our any active cases of COVID in our city at this time.

Being a leader is hard, but that is what the City of Leduc Council chose to become, leaders. Make the hard decision and do what is best for everyone in this city. We need to control this disease and keep it gone so we can have businesses back to near normal. If everyone will do their part we can make it happen. People complained about seat belts, smoking in public and other rules that are put in place to protect them. Don't worry about the people complaining about their rights, and false information about mask wearing, and lead the fight against this pandemic.

Face masks are mandatory for all staff not customers.

I appreciate the challenge to make masks mandatory . A challenge is ensuring compliance. If some businesses choose to ignore the requirement it sends a mixed message. Although a mandatory rule may be required I think first it would be better to encourage a culture of mask wearing as a social norm in the community. Businesses can make it a practice to acknowledge mask wearers with an additional "thank you for helping keep us all safe". Let's get creative and make it desirable to wear masks. For example a contest for best mask of the day in a business.

We have mandatory face masks and/or shields depending on the service we are providing (we are a day spa). Clients cannot come into the building without face mask and we have not had any complaints about this. The more people that wear masks, the longer my business can stay open. I totally agree with mandatory face mask wearing; there is enough science to prove it slows down the virus.

Face masks or face coverings are required for both staff and customers (excluding children under 2). There are no exceptions and we deny entry to those who will not comply with these safety procedures we have set in place. We also sanitize all customers hands upon entry to the store and offer again when they are leaving. We have areas in the store where it can be problematic to ensure that the 2 meter social distancing is complied with as set out in the guidelines from Alberta Health.

We have implemented plexiglass at our administrative desk. Masks will be made mandatory to enter and exit our facility beginning August 5. As we offer fitness and physical activity and dance classes masks cannot be worn within our studio rooms during classes. We will instead be enforcing a 3 metre distance in those areas

It is reasonable to expect employees of a business to utilize face masks however, customers that may not be compliant should be responsible to supply their own masks. The onus should not be on the businesses to incur or front these extra costs. If face masks become mandatory, it would be beneficial to have clear signage supplied physically or digitally to be printed out by businesses from the City of Leduc for consistency and clarity purposes.

<p>For a business to have face shield, mask, or counter shields is more than enough protection for the public. Guests entering restaurants should not be required to wear a mask as individual groups are seated one by one and social distancing is observed. If masks are required proper signage supplied by the city to ensure consistency in the message.</p>
<p>Face masks don't stop anything. OSHA has even said they don't do anything.</p>
<p>Mask are a pain!</p>
<p>Anyone who wants to wear a face mask is free to do so!! Let's NOT make it mandatory!</p>
<p>I have nothing against wearing a face mask and do not wear one in public unless it is mandatory.</p>
<p>I have not worked since Mar. 9/2020 but when I resume face masks will be required.</p>
<p>I do believe we still need to practice safe distances and would not rebel against mandatory masks. We have masks available to wear and no one is to come in with even a sniffle. That does not stop clients from coming in ill. We would certainly be more protected from them with a mask on. We encourage folks to call or email rather than come in</p>
<p>Would love to have it manitory so then takes the decision away from the business. Hard to make it manitory in a business on are own as customers are 50/ 50 split it seems and it would hurt sales if we enforce ourselves.</p>
<p>Please make it a mandatory reqyfor the safety of employees and customers.</p>
<p>Let businesses control their own business.</p>
<p>I am a small office - 2 staff. We keep our distance and wash our hands regularly. We also disinfect the office as well.</p>
<p>People that are immune compromised should take precautions, the general public should not be responsible for the compromised persons choices.</p>
<p>Our business is closed to the public, therefore we have not required masks, but I support masks being made mandatory in all public places where social distancing cannot be maintained.</p>
<p>In my. opinion face masks should be worn if social distancing is not possible If someone is coughing and sneezing then they should have the common sense to stay home and if they must go out they should wear face masks Hopefully people will consider other people In this weather a face mask with a filter would be suffocating for some people</p>
<p>Face masks in public spaces where close personal contact (public to public or public to employee) can't be avoided should be mandatory.</p> <p>If public to public contact is not likely and space for physical distancing is available, then mask wearing by the public shouldn't be mandatory</p> <p>In private businesses, where the company can perform their own hazard assessments, and institure their own reasonable controls, City mandated mask wearing should not be enforced</p>

<p>We would prefer masks not to be mandatory, we have plexiglass in place for face to face interaction and have masks and gloves if clients request them</p>
<p>I feel that we have implemented safe practices set forth from the provincial government guidelines for our staff and customers including extra cleaning and physical distancing and therefore I don't believe we should have the city decide for our business that customers must wear face masks. I believe that implementing this mandate will significantly reduce the number of customers who are willing to frequent my business and therefore my businesses viability.</p>
<p>The prevention must not be worse than the disease, cautions former Manitoba chief public health officer. https://www.cbc.ca/news/canada/manitoba/joel-kettner-opinion-covid-19-response-1.5654062</p>
<p>I am watching the numbers pretty carefully, assessing exposure risks. We are able to maintain physical distancing in our workplace and dealing with customers, but if exposure risks increase (presently 0 active cases in the City and 0 also in the County), then I think masking should become a practice. Edmonton continues to rise, and because of proximity that is likely to affect Leduc.</p>
<p>This is a free country. Keep it that way</p>
<p>As we serve the seniors at Leduc & District Senior Centre the Board of Directors are not prepared to open to our members and the public at the present time as we feel the risk is too great to our members. We are monitoring the issue of re-opening closely to see if we can look toward opening in the future with extreme precautions.</p>
<p>I think businesses should practice sanitizing hand surfaces bathrooms should be mandatory and govern by Alberta health with test strips of bacteria on surfaces when we had gloves And sanitize our hands are numbers in Alberta went down we almost went flat on her numbers put our masks on our numbers went up everybody forgot to sanitize their hands and surfaces including all box stores especially thank you</p>
<p>Our business is currently set up to operate on the social distancing principle, where all staff have their own work area that they sanitize daily. The ability to consistently social distance has made mask-wearing redundant; any employee exhibiting symptoms of COVID-19 will not be permitted in the building. We do work with clients out in the community. For the most part, social distancing is maintainable; for situations where social distancing is not achievable (ex. transporting in a vehicle), the staff and client are required to follow stricter sanitation practices and wear a face mask at all times.</p>
<p>My business is not high traffic so I don't require them. I believe we all have a personal responsibility to take care of ourselves and we know how to protect ourselves if we need to be protected. People are tired of being told what to do during this pandemic. I know it's for the good of everyone however people need to take responsibility for their own well being and not be dictated to.</p>
<p>We do not feel that face masks are necessary for our healthy workers. We trust that if our staff members are sick they will choose to stay home and isolate.</p>
<p>We are in the HVAC service industry so most of our work is completed on rooftop equipment and not around populated areas. We do acknowledge some business do require masks and that if we are in a building that requires masks and other PPE, we expect our employees to work within their guidelines and wear the appropriate protection. My personal opinion is that if wearing a mask reduces the risk and will help put an end to the virus then we must all do our part. There is no half way, and if some do and some don't, then we will be dealing with this Pandemic for years.....</p>

In our store our staff are required to wear masks and we strongly encourage our patrons use masks. We anticipate we will make masks mandatory this fall if no provincial or municipal mandate has been made, though we would be very disappointed to have to be the ones to make this decision.

We are disappointed our provincial government has passed the buck to municipalities and individual businesses as they are best equipped to make informed decisions regarding healthcare. We are also disappointed this mole hill has become a mountain and politicized. It's this politicization that makes it all the more difficult for individual businesses to make this decision, as we risk alienating customers with opposing political viewpoints, and we struggle to defend our decision when lawmakers don't appear to support this decision with their inaction.

Please make masks mandatory in all businesses. We are happy to uphold a municipal law.

facemaks mandatory when we enter a customers vehicle

I operate my business out of my home and only have 1 person here at a time, so it's easy for me to control mine and my customers' exposure, however, I would fully support mandatory masks if that is what Council decides.

We use judgement based on occupancy and proximity to others.

NO COMMENT

Typically I will avoid going into businesses that require a face mask to be worn unless I really need the product. I know there is a vast difference in opinions on this matter. My group of friends and myself will tend to take our business elsewhere or head towards online shopping for non essential products. I foresee if mandatory face masks are enforce a vast majority of businesses are in for a lot of financial trouble during an already challenging time. This movement could bankrupt some businesses, however that is only my opinion. My thoughts are designating specific times where mask are mandatory and times that masks are not. Either way it will be impossible to make everyone happy and not create a divide. As well enforcing this decision on employees will be a major burden and cause a lot of tension between employees as individual views are very different. In closing if my company was forced by the city to wear a mask I would likely move my business out of Leduc.

Again this is only my opinion...

Regards,

Dan Pearson,

President, Pearson Manufacturing Ltd.

In areas that we cannot provide ample social distancing, we have installed barriers and we would prefer not to force staff and customers to use masks. We strive to ensure that proper distancing between customers and staff. Not a huge deal either way for us, but the preference would be not to "force" people in either direction.

Thanks!

Don't have mandatory masks. If you are concerned about Covid... self isolate

Use some common sense. Don't buy into this stupid over reaction.

<p>In my office, we have re-oriented everything so that we can physical distance when necessary. This is a “by appointment only” business, so it is easy to keep clean and monitor contact. That being said, I use a mask whenever I am shopping in retail stores as it is either difficult or impossible to physical distance. In those circumstances, I believe it should be mandatory to wear masks indoors.</p>
<p>Do not make masks mandatory. Leave that decision up to AHS.</p>
<p>I have a medical problem where I cannot wear a facemask and I hyperventilate just being in the room full of people wearing masks. I want people to feel comfortable when they enter my business and therefore, they can chose to wear or not to wear a mask. I do sanitize, offer hand sanitizer and have social distancing protocols and signs in place. I think it is WRONG that city officials can dictate what we can and can't do. We are humans, we all have a brain and at my age should be able to make a choice as to what is right for me. Masks are primarily to keep me safe from other people. If they are sick or think they can transmit something to me then they should stay home. My business has suffered long enough, thank you.</p>
<p>We are a small business with individual office space. We have periodic public visits from clients and do not feel everyone should be forced to wear masks. We can ensure limitations are placed on outside client visits, 6 feet spacing while inside and hand sanitizer being used for public visitors/common space wiped down regularly.</p>
<p>Face masks should be personal choice, not mandatory. We have no active cases of Covid 19 in Leduc, last I checked.</p>
<p>I believe it's prudent to make wearing a mask mandatory. That way everyone is in the same situation, and doing what's been proven to help.</p>
<p>We only have 2 employees who sit far apart from each other so are properly social distanced. Making the masks mandatory would be overboard for our business. Also, a municipal government does not have the power to overwrite the basic rights afforded to Canadians under the Charter of Rights and Freedoms.</p>
<p>We use distancing even if we are meeting. If our clients wish to wear face masks we encourage it for their comfort. Regulating our business to wear masks makes no sense due to the nature of our business. We aren't retail, we are consulting and if our clients require it we comply readily. You have to allow businesses to run their business. I think we have suffered enough this last winter and although it may make sense to you the municipal government, you all were getting paid to work while thousands of us could not and were not eligible for all the lovely government aid as directors/dividend business owners. We are all just re-starting our businesses and we have to live and we have to work. Fining us and regulating us to death won't be the best answer. We have the ability to make sure we are safe and would appreciate the acknowledgement. If there are businesses that are being cavalier with it, deal with that business. Think about all winter in Walmart, COOP, etc there were no masks worn by the staff and for the most part shoppers. No masks for the riots. Most businesses have lost 6 months income. That is not recouped in 1 month or less. We could be looking at 18 months to recoup due to our contract clients still skittish to restart. This is more complicated than wear a mask.</p>
<p>They should not be mandatory. People should have a right to choose if they want to wear or not. When people come to our business they have a mask and ask if it's required, we say no and they are relieved they don't have to wear it.</p>
<p>We do not have very many visitors and when we do we are practicing social distanceing. We keep masks on hand if it is necessary to be within two meter range..</p>

<p>Students do not wear masks due to the physical activity level at this martial arts gym. Staff ie instructor and receptionist do wear masks. People bringing in students have not been asked to wear masks. They are usually in for 5 - 10 minutes.</p>
<p>I think social distancing is reasonable. Requiring face masks for everyone is way too extreme in my opinion.</p>
<p>Masks can provide a confidence to the wearer, and to the people around them. However the mask does not protect against much as far as the virus goes. Sometimes people get the impression they are invincible because they are wearing a mask. This is simply not true. Mask or no mask people need to be extremely careful around other people. I regret to say that with a lot of mask wearers, this simply isn't the case. In our case we are primarily an internet based business. We have an office but little foot traffic.</p>
<p>Thanks very much for your time.</p>
<p>Our particular business is not retail nor public.</p>
<p>you will kill my business if you implement this. we are just starting to get back on our feet and this breeds fear in our customers. You have a duty to stop spreading fear and panic and let us get back to routine with necessary precautions but not extreme measures like mandatory masks.</p>
<p>We have plexiglass in place throughout and masks are worn by employees that work in areas where social distancing is not possible</p>
<p>we have not made face masks or shields or plexi glass mandatory as yet. We will when we have clients entering the building but will not move to that stage till late fall or early next year depending on the pandemic. Since we self distance and self isolate out of work we have not as yet mandated the PPE's</p>
<p>Face masks should be mandatory is busy public places like retail / groceries etc. Our business does not require it as we have no public passing though and only 6 people in our 20 office building.</p>
<p>As a landscape maintenance co. We require our team members to wear a mask and social distance if approached by a customer or other outside person. Wearing masks while working hard in the summer heat may cause heat stroke... and there is little to no risk outdoors. We have to balance risk of Covid-19 with other health and safety factors.</p>
<p>In our store we are practicing Social Distancing and Sanitizing after each customer on a regular basis.</p>
<p>Home business. No face masks. Not necessary.</p>
<p>We are a counseling agency and currently our staff are working from home. We would support wearing masks but when we open for face to face counseling masks may create a problem as conversation is difficult through a mask.</p>
<p>Do not implement mandatory face masks. I will close my doors in opposition to mandatory Face masks.</p>
<p>Do not agree this should be mandatory if proper distancing and hygiene measures are in place. Risks do go up for infection as you are not protecting yourself with a mask. We touch our faces three to 30 times an hour and probably even more when we are wearing a mask- this will increase your risk of infection if you keep touching your face. The uncertainty about just how effectively face masks or coverings can prevent coronavirus transmission needs more clarity and should remain a choice- just like the flu shot. It may have benefits but it may also have risks.</p>

I would prefer it if I was our own option to make it mandatory.
Not necessary. Masks are not good for ones health. Not recommended by the CDC Not municipal jurisdiction
There is no meaningful benefit to one city mandating face masks be worn unless there is a province wide mandate to wear masks along with province wide enforcement.
At my place of business we have implemented gloves (due to the soft surfaces) as well as completing a track and trace form, as we are concerned that this is not being done by the general population. Masks are highly recommended, but not mandatory
Making masks mandatory in a City without 1 current case of COVID is overboard and a move towards tyranny. No government should have any power to mandate what a person does with their body. Following Calgary and Edmonton just to save face is not how I like to see decisions made. I have heard from many ppl that they will travel to Leduc to conduct their business now in order to avoid wearing a mask in Edmonton. It means our slogan 'Open for Business' is applicable to the current situation. Please respect the freedoms of your citizens, and keep us free from mandates that cause further division within the community instead of inclusiveness.
Make face masks mandatory for the of everyone and in the interest of public health...its just like making smoking in public places illegal.
The City should stay out of Public Health. No fines. It is up to each business to decide unless the Province makes a rule. One problem is the over reach by City Officials in other places.
We have plexi glass for our counters where we help people. people who need to be close to others are required to wear masks. We have masks to hand out if people don't have them but we also purchased cap shields for some of our team instead of face shields. If people want to sing they need to wear masks. If people want to wear masks they can. But with our kids, more specifically the pre-schoolers, it's a scary thing to have teachers wearing masks. so it's optional for them.
I don't know if it will make a difference in the end. I know that when I go for groceries/necessities, people who wear masks are "all over and in the space" of others who choose not to. I wish you luck trying to put this in place. Grocery stores can't even get people to travel according to arrows, I don't really know how you will mandate this. At my job it is an absolute requirement.
You'll never regret wearing a mask but you could regret not wearing one!
As an Ex-registered nurse we used masks to protect at risk patients in isolation settings only. In my current occupation – the only time I ever wear a mask is if my client requests it.
I'm apposed of Mandatory wearing of masks. The last time I looked I live in a free country , not a communism country. Why should healthy people wear masks?? This whole covid virus has been blown Way out of proportion. Have you guys REALLY looked into the pro/cons of masks, and not just fallow the crowd.?
We are required to use a plexiglass Shield, customers use their own discretion as far as masks go.
In our buisness we can not wear mask doing construction, this is just wrong
Do we even have any active cases in Leduc?

Mandatory facemasks will not work in a restaurant setting. The staff are already required to wear facemasks to protect the guests, and our sanitization procedures are already above and beyond what is required. We have been open throughout COVID and have not had 1 case of COVID through our store. It's already a nightmare getting guests to abide by the 6 person per table setting, adding masks would do nothing more than cause more stress on us. Let alone any business. There's already chatter of Edmonton citizens doing their shopping in regions where you are given the CHOICE to wear masks. So if you want to keep Leduc's business' in business, I highly suggest considering not making masks mandatory. The provincial government isn't even considering mandatory masks. What makes town councils more apt at making those decisions? This is a free country... supposedly... Let's give our customers and citizens the choice!