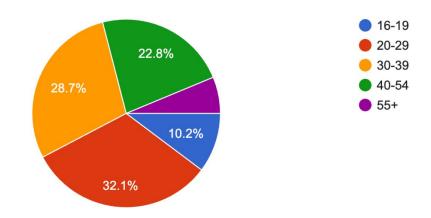


Hello Leduc





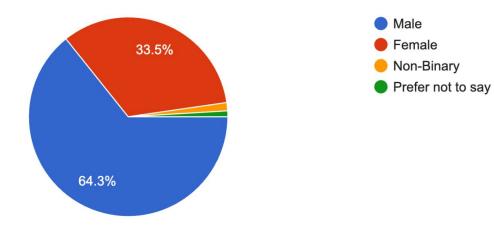
What is your age?







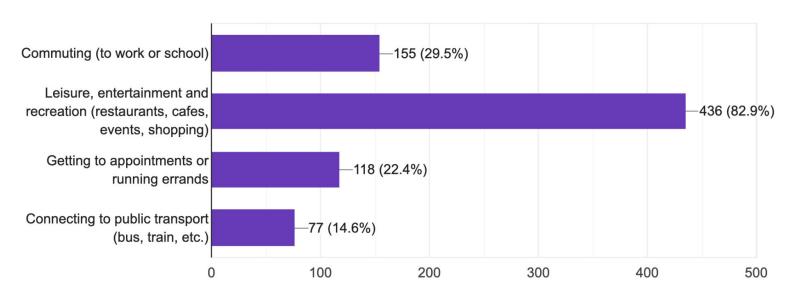
What gender do you identify with?







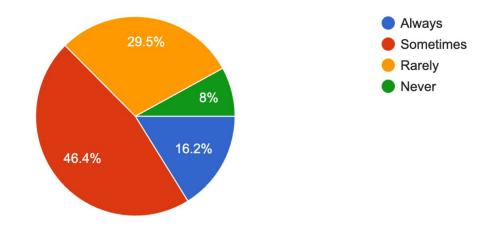
What do you use e-scooters and/or e-bikes mostly for? (check all that apply) 526 responses







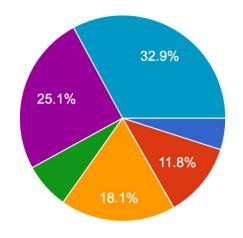
How often do you see misparked Bird Canada e-scooters and/or e-bikes? 526 responses







For your most recent trip, if Bird was not available, what other mode of transportation would you have used instead?

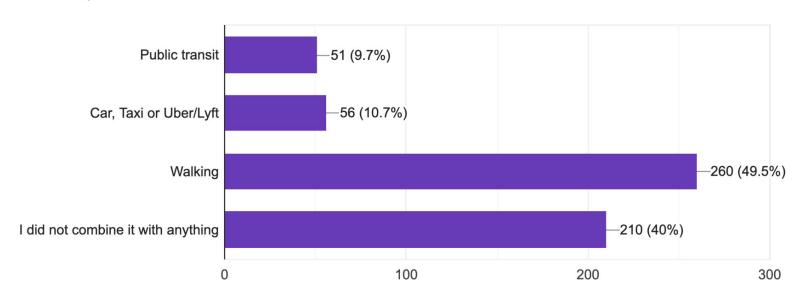


- I wouldn't have made the trip
- Rideshare (ie. Uber/Lyft/Taxi)
- Personal car or Motorbike
- Public transit
- Walking
- E-scooter or e-bike from another rental company





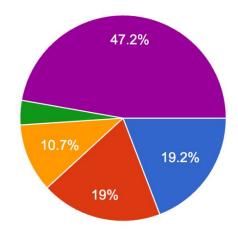
For your most recent trip with Bird Canada, did you combine it with any of the following? 525 responses







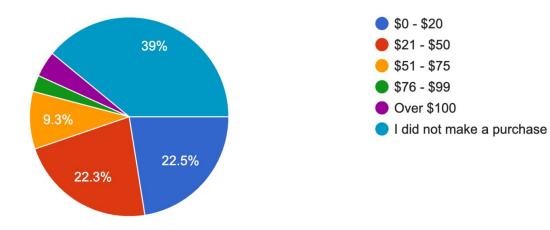
On a standard trip with Bird Canada, did you make a purchase before/during/after riding to/from any of the following?



- Shops (Department stores, supermarket, shopping centers, etc.)
- Hospitality venues (restaurants, cafes,bars, etc.)
- "Leisure and recreational venue (gym,
- movies, concerts, events, etc.)"
- I did not make a purchase



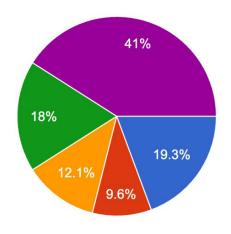
What was the value of your purchase?







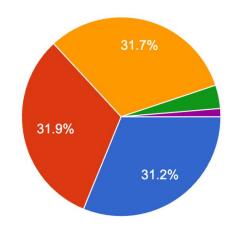
What do you appreciate most about Bird e-scooters and/or e-bikes in your area? 522 responses



- Great alternative to public transport
- Sustainable and Environmentallyfriendly option
- Easier way to explore the town or city
- Faster way to get around and extend my range
- More Fun/Enjoyment



What overall impact do you think Bird has had in your city? 526 responses



 \bullet 5 \rightarrow An extremely positive impact

4

∃ → A somewhat positive impact

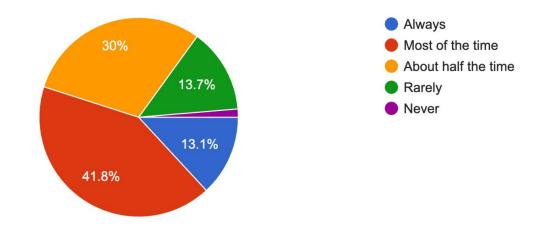
2

1 → A negative impact





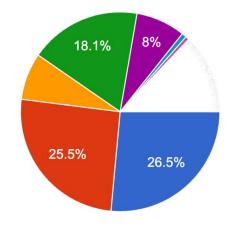
How often could you find a Bird vehicle when you wanted one? 526 responses







What changes could make you ride a Bird vehicle more often?



- Larger operating area
- More vehicles to be available
- More parking area
- More promotions
- Nothing, it is all good as it is!
- Cheaper
- Lower prices
- Better payment/not pre pay





