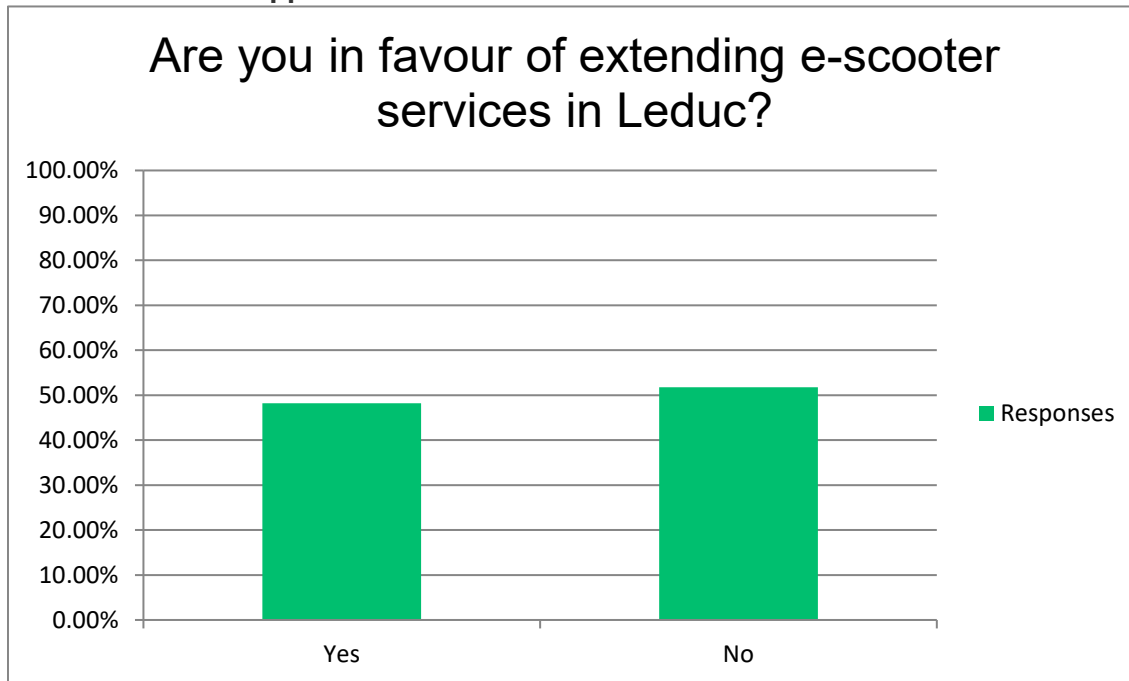


E-Scooter Public Feedback

Are you in favour of extending e-scooter services in Leduc?

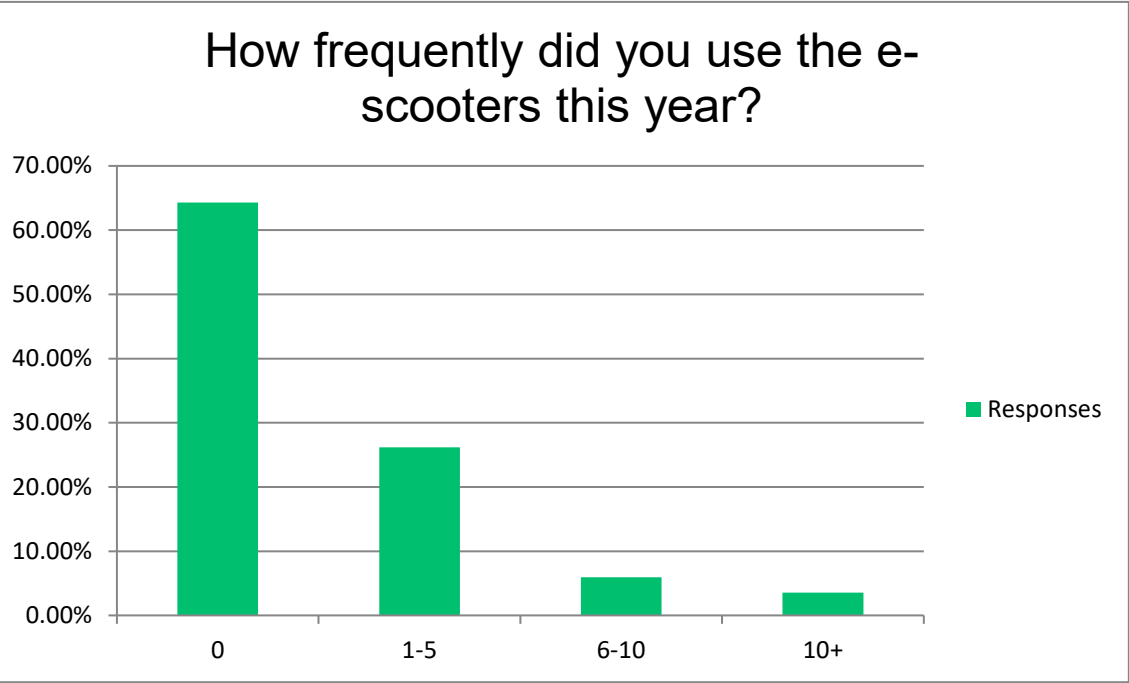
Answer Choices	Responses	
Yes	48.24%	41
No	51.76%	44
Answered		85
Skipped		0



E-Scooter Public Feedback

How frequently did you use the e-scooters this year?

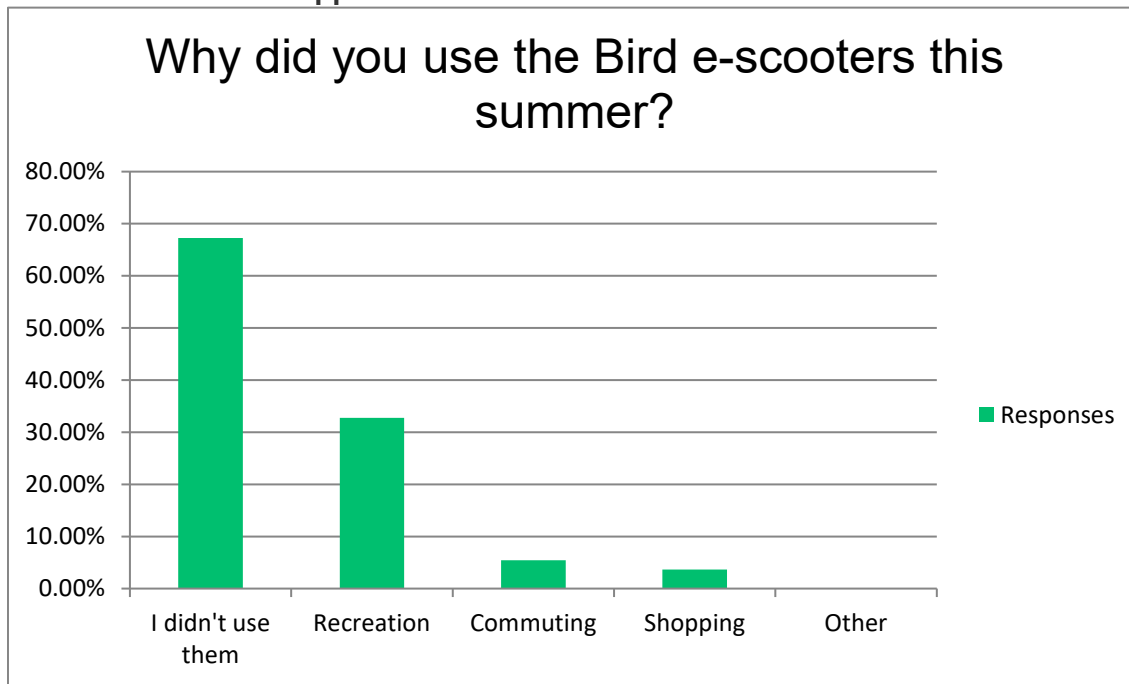
Answer Choices	Responses	
0	64.29%	54
1-5	26.19%	22
6-10	5.95%	5
10+	3.57%	3
Answered		84
Skipped		1



E-Scooter Public Feedback

Why did you use the Bird e-scooters this summer?

Answer Choices	Responses	
I didn't use them	67.27%	37
Recreation	32.73%	18
Commuting	5.45%	3
Shopping	3.64%	2
Other	0.00%	0
Answered		55
Skipped		30



E-Scooter Public Feedback

Please provide any additional feedback or suggestions regarding the City's e-scooter program moving forward.

Answered57

Skipped28

Respondent ID	Response Date	Responses	Tags
114476189731	Nov 30 2023 02:56 AM	They look cluttered bring strewn everywhere. They are trashed all over gods green earth.☐ Zero respect to the equipment, properties and surroundings.☐	
114475536795	Nov 29 2023 12:52 PM		
114475235169	Nov 29 2023 08:22 AM	They were really fun. We often used them on date nights or with family to get to/from local restaurants or to explore the multiways. We always felt safe on the multiways. Many seniors were using them too, which was fun for them and gave them more mobility as they were no longer able to walk or bike those multiways. Please keep them!	
114474858047	Nov 28 2023 11:05 PM	They are often just laying around and cluttering our walking/biking paths. Saw no adults on them only kids. They were all over the place☐	
114474787248	Nov 28 2023 08:33 PM	Including middle of sidewalks and such. Keep them gone I am a non user of scooter but I do support them. We do however need clarity on there use.. roads side walls bike paths etc. it has been somewhat dangerous out there with these thins and the speed of them needs to be further reduced	
114474403467	Nov 28 2023 12:17 PM	On two occasions I saw young riders using the scooters in a dangerous manner - one nearly causing an accident with a car. ☐ ☐	
114474333792	Nov 28 2023 11:12 AM	More needs to be done to ensure that riders are being safe with these. They do nearly 30km/hr at top speed and can cause serious injury. Let's leave the paths for the bikes.	
114474264431	Nov 28 2023 10:09 AM	Scrap it.. nothing but an eye sore when they're left all over the place laying down and cause a trip hazard. Helmets should be required while using them as well.	
114468332460	Nov 20 2023 09:58 AM	The scooters are left everywhere, including onnprivate property and are an eyesore	
114463919062	Nov 14 2023 06:50 PM	Scooters were frequently left dumped in the middle of sidewalks, blocking pedestrian access. While they may have served as some sort of benefit to a limited number of residents, overall, the scooters were an eyesore and did not bring any benefit to the greater public. If scooters are to remain in the city, there should be designated pickup/drop off locations. Scooters left dumped anywhere else should be collected by bylaw and the company making a profit off the scooter should be fined. This will hopefully encourage prompt cleanup of scattered scooters.	
114463913222	Nov 14 2023 06:40 PM	They were an eyesore. The individuals using them rarely if ever shard the road ways and pathways properly and or respectfully.	
114461379982	Nov 11 2023 05:31 PM	Love them.	
114461357353	Nov 11 2023 04:06 PM	They are left everywhere, have used them once and find it expensive	
114461344649	Nov 11 2023 03:20 PM	crowds sidewalks and pathways...	
114461304745	Nov 11 2023 01:11 PM	Waste of taxpayers money	
114461205356	Nov 11 2023 08:56 AM	This program should be discontinued. Why is the city wasting time, money and resources so Bird a private company can make profit. These scooters are dangerous.	
114461049080	Nov 11 2023 01:45 AM	They are not walking pedestrian friendly on sidewalks. They go way to fast and people use them on the sidewalks and walking/biking paths. I have personally almost been hit numerous times walking my dog. I know they have bells but nobody uses them. We have witnessed children under sixteen using them as well. They are a hazard and someone will get hurt.	
114460977233	Nov 10 2023 09:08 PM		
114460895163	Nov 10 2023 05:44 PM	When they are left all over the city, it looks cluttery and trashy. Would be in favour of getting rid of them. This year they appeared to be left in more accessible and reasonable locations. I didn't notice irresponsible use or abandonment this year. It seems there is good use for those interested. I support the program continuing.	
114460872415	Nov 10 2023 04:59 PM		
114460834411	Nov 10 2023 03:51 PM	They are an absolute hazard. So sick of kids whizzing by with no knowledge of what they're doing and no clue as to how to drive. No helmets ... a lawsuit waiting to happen. Also, the bikes are everywhere fallen over. Makes the city look unkempt. One of the dumbest things the city has ever allowed.	
114460800941	Nov 10 2023 03:03 PM	The e scooters can't be used by anyone with small children. I also don't appreciate finding the scooters left blocking the sidewalk or multiway trails, makes the city look a bit like a dump.	
114460801047	Nov 10 2023 03:03 PM	Always scattered around and most riders do not ride safely.	

114460795645	Nov 10 2023 02:55 PM	They are just left around no certain place to be left. Makes the area look trashy
114460775582	Nov 10 2023 02:28 PM	People need to know the proper way to ride them, speed and who has the right of way on the multi-ways. I lost count of how many near misses I experienced this summer. I've seen numerous videos this past year of teens smashing them to throwing them in reservoirs and lakes and even a teen taking the tracker out of them and claiming the scooter as his own.
114460774143	Nov 10 2023 02:26 PM	Why should city of Leduc keep bringing back these scooters so they can keep getting wrecked and stolen. It's a waste of money ☹️.
114460765229	Nov 10 2023 02:14 PM	There are a waste of money, personnel and resources. The economy is horrible. We don't need to be paying for frivolous extras.
114460761349	Nov 10 2023 02:09 PM	Hated the fact that they were left all over! Would wake up to 2 or 3 parked on my lawn. Find a permanent docking system for them. Parking aka Dumping them in-front of residential homes needs to stop. Leduc prides itself on green spaces, and we have bus stops throughout the city, there is no need to have residential dumping allowed.
114456734210	Nov 06 2023 07:50 PM	Where I didn't use them myself, I still love the idea of having accessible transportation for everyone. A lot of people don't drive for various reasons and now there are two modes of city transportation available
114456699175	Nov 06 2023 06:50 PM	It's a great idea! Loved seeing people riding them around town. Please bring them back!
114455064770	Nov 05 2023 12:53 AM	They are too expensive!!! We would have used it much more often if it wasn't so pricey. It's cheaper to take any other method of transportation, except perhaps flying or a jet pack.
114454500064	Nov 03 2023 09:13 PM	I would use if I was younger and might be brave to try next summer.☐ Nice for people to have option for transportation. ☐
114454286965	Nov 03 2023 02:50 PM	Rules are not enforced from Bird's terms. Scooters are left in the middle of sidewalks. A lack of enforcement will only make this program worse for the residents of Leduc, especially those with mobility issues.
114454202767	Nov 03 2023 01:11 PM	I may not have used them but I know many who have and who enjoy having access to them. I also believe my kids would enjoy them once they are old enough.
114453939232	Nov 03 2023 09:01 AM	Love these!
114453421231	Nov 02 2023 07:31 PM	Worth looking into e-bikes as well
114453382151	Nov 02 2023 06:34 PM	Too slow- Edmonton has double the speed
114453123344	Nov 02 2023 01:28 PM	We loved the scooters!! Perfect date night for "mom and dad's night out" definitely looking forward to them next summer. Would love a cheaper fee. They are quite expensive to run. So can't use them as much as we would like.
114453100085	Nov 02 2023 01:04 PM	I think people have abused this privilege. They are left in the middle of a sidewalk. I've seen them just tossed around.
114452846060	Nov 02 2023 09:16 AM	Their left all over the place, kids riding them in the middle of the road as well, sick of it.
114452562026	Nov 02 2023 03:47 AM	I had kids on e-scooters harassing me from may till the end of August, not very nice for someone who is a senior and is alone most times
114452443505	Nov 01 2023 11:29 PM	these are unsafe devices that are strewn all over the city. looks terrible.
114452440304	Nov 01 2023 11:20 PM	They are an eye sore scattered all over the city
114452397477	Nov 01 2023 09:30 PM	I would like to see a governing body enforce some laws in regards to the scooters. I feel like it has opens up a free for all in regards to anything goes and any speed goes, on the sidewalks and walking paths. Other than that I feel the city and the residents have benefited from the use of the scooters as a whole. Thank you for your consideration.
114452387475	Nov 01 2023 09:09 PM	Program is not an effective, or efficient use of taxpayer funds.
114452339369	Nov 01 2023 07:36 PM	N/A
114452310073	Nov 01 2023 06:45 PM	Get rid of the e-scooter program. I'm fed up with teenage boys coming up behind me suddenly on sidewalks and almost running over my dog.
114452301556	Nov 01 2023 06:31 PM	They are a menace. Scare people on the sidewalks. They are abandoned all over the place. ☐ The sooner they disappear the better.
114452277863	Nov 01 2023 05:55 PM	Leave it the way it is. Stop gov interference.
114452271116	Nov 01 2023 05:44 PM	Reduce the cost, allow a monthly membership option and increase the speeds. Currently the scooters are cost prohibitive to switch from other modes of transportation for commuting. In order to incentives people to switch away from a traditional truck or car, there needs to be an incentive to take a scooter. As the travel times are higher on a scooter due to their limited speed, they should at least be cheaper then the cost of driving my car to work.
114452259728	Nov 01 2023 05:25 PM	They are dangerous.☐
114452254320	Nov 01 2023 05:16 PM	A waste of taxpayers money.
114452251665	Nov 01 2023 05:12 PM	Fun ☐ Great to have
114452250969	Nov 01 2023 05:11 PM	They were left all over the place and children were using them to run adults over if the program was to continue there needs to be a age restriction around them and some training classes.

114452246578	Nov 01 2023 05:04 PM	They are left everywhere all over the city. People using them don't seem to use any rules of the road or walkways.
114452245918	Nov 01 2023 05:03 PM	People are not responsible. They leave laying all over. And race up behind people with small kids/ or dogs and scare them. .
114452245187	Nov 01 2023 05:02 PM	Waste of money.