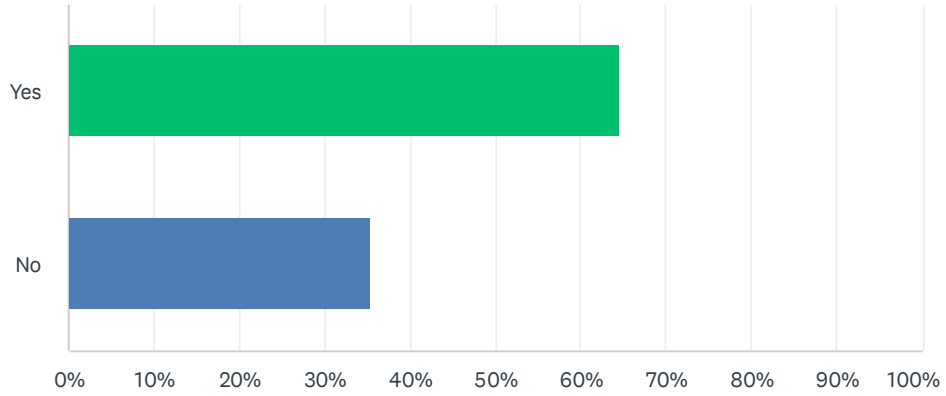


Q1 Are you in favour of the E-Scooter program extending past the two-year pilot?

Answered: 521 Skipped: 0



ANSWER CHOICES	RESPONSES	
Yes	64.68%	337
No	35.32%	184
TOTAL		521

Q2 How would you improve the E-Scooter program in Leduc?

Answered: 413 Skipped: 108

#	RESPONSES	DATE
1	Make them slightly faster	10/27/2022 1:00 AM
2	More designated parking spots so they're not strewn all over neighborhoods randomly.	10/25/2022 1:25 PM
3	More stations.	10/24/2022 9:21 PM
4	Get rid of them!	10/24/2022 5:10 PM
5	a lady was walking and tripped over a scooter left on the sidewalk and broke her shoulder. The city and the company should be sued.	10/23/2022 12:12 AM
6	Eliminate E - Scooters. They discourage people who have no mobility challenges from getting exercise.	10/22/2022 7:54 PM
7	Perhaps you actually need to be monitoring people a little better! Are you aware how many IMPAIRED people used these e-scooters? Lots! Your program promotes laziness and allows impaired people to still drive. Shame on you!	10/22/2022 4:28 PM
8	Extend the boundaries	10/22/2022 8:19 AM
9	Don't need it.	10/21/2022 11:18 PM
10	The scooters are too slow for how expensive they are.	10/21/2022 8:59 PM
11	Allow them in more zones, allow a faster top speed. Allow some competitors to set up as well to keep prices competitive.	10/21/2022 8:55 PM
12	Love them	10/21/2022 7:45 PM
13	Get rid of it. It adds clutter.	10/21/2022 7:29 PM
14	Nothing to note	10/21/2022 4:02 PM
15	No parking zones in front of residential properties. The last thing I want is scooters on the sidewalk in-front of my house! It always turns into tipped over laying on the lawn. What's the point of Communities in Bloom when we have "Scattered Scooters"?!	10/21/2022 1:04 PM
16	Do not allow them	10/21/2022 12:06 PM
17	Get rid of them	10/21/2022 12:00 PM
18	Remove it from the city programs	10/21/2022 11:52 AM
19	More scooters!	10/21/2022 10:44 AM
20	Love the idea! Please keep it	10/21/2022 10:40 AM
21	Faster scooters	10/21/2022 10:28 AM
22	By getting rid of it	10/21/2022 10:26 AM
23	Make it more affordable.	10/21/2022 10:16 AM
24	nothing really, they're okay as is	10/18/2022 12:18 AM
25	i want more in more random places the more in more public places the better ong fr fr 100% no cap	10/16/2022 8:26 PM
26	Make them faster. Too slow	10/15/2022 11:40 PM
27	Get rid of it, very dangerous.	10/13/2022 12:07 PM
28	I rarely see any getting used, not certain there is a need for them	10/13/2022 10:25 AM

E-scooters Pilot Feedback

29	Let the scooters go fast bro	10/12/2022 3:42 PM
30	Can improve the speed of scooters	10/12/2022 3:18 PM
31	Make it more affordable	10/12/2022 3:07 PM
32	1)More affordable 2)More accurate locators. Ex. when trying to find one several showed up at a residential address but no where to be found. Were they in someone's garage?	10/12/2022 2:32 PM
33	Support the initiative and ensure to take care of the E-scooter when I use it.	10/12/2022 2:19 PM
34	Having designated spots for drop off and pickup so they're not lying around everywhere.	10/12/2022 2:06 PM
35	More affordable	10/9/2022 2:37 PM
36	Discontinue use to reallocate funds elsewhere	10/5/2022 10:15 PM
37	Allow them to go faster. 14kmh is too slow and the money racks up too fast to use them	10/4/2022 10:39 PM
38	Remove it. Focus on actual improvements for transportation, like better bike paths that extend into the business park.	10/4/2022 9:37 PM
39	Clean them up so they're not laying around in random places.	10/4/2022 8:26 PM
40	Get rid of it. They are overpriced and an eye sore. Tired of seeing them laying everywhere.	10/4/2022 7:53 PM
41	Get rid of them. They are corporate litter.	10/4/2022 7:51 PM
42	Have them picked up instead of them just being left all over the place.	10/4/2022 7:47 PM
43	Get rid of it	10/4/2022 7:47 PM
44	I wish it didn't charge you when you paused it, the lime ones don't. It's annoying to pause and go in a store and be charged or cancel the ride but than pay the start up charge again	10/4/2022 3:47 PM
45	No suggestions at this time	10/4/2022 3:10 PM
46	I am not how it can be improved. It is so expensive to ride and where I work there are always scooters parked outside. They fall down or get pushed over and become a hazard. My work shouldn't have to pay me to go out there several times a day to put the scooters up again.	10/4/2022 11:16 AM
47	The original scope indicated these scooters would only be located in central Leduc. They are set up EVERYWHERE, then abandoned everywhere... ECO POLLUTION	10/4/2022 7:35 AM
48	Just overall placement.	10/4/2022 7:28 AM
49	Get rid of it	10/4/2022 6:48 AM
50	Less scooters	10/4/2022 6:00 AM
51	Less scooters scattered everywhere and lower the cost to use them... very expensive.	10/4/2022 5:24 AM
52	Not having, they get left on sidewalks where makes it harder for people with disabilities to move around the city	10/4/2022 12:30 AM
53	Making sure that there is a place for people to return and park. Found that they were on private properties. Don't want them on my lawn or driveway/roadway!!	10/3/2022 11:19 PM
54	Not a lot really. It seemed to work well.	10/3/2022 10:42 PM
55	A bit little cheaper price please.	10/3/2022 10:37 PM
56	Prices are a bit high. Would use more if the cost is lowered. Great alternative to get around!	10/3/2022 10:17 PM
57	Clean the scooters!	10/3/2022 10:16 PM
58	Stop from having them laying all over the place and on people's property.	10/3/2022 8:38 PM
59	Get rid of it	10/3/2022 8:23 PM
60	Offer regular bus service	10/3/2022 8:16 PM
61	Stop the bad behavior of some of the riders, not respecting the rules of the road and crossings. That being said even bicycle riders do not follow proper rules of the road or cross WALKS.	10/3/2022 8:14 PM

E-scooters Pilot Feedback

62	Few more staging spots in town	10/3/2022 8:10 PM
63	Get rid of them eye sore.	10/3/2022 7:53 PM
64	Get rid of them! I'm tired of seeing them left all over the place instead of the so-called designated parking spots!	10/3/2022 7:41 PM
65	Expansion	10/3/2022 7:33 PM
66	Stop leaving them all over the place like garbage. Keep seeing them blocking sidewalks that people have to walk or wheel around.	10/3/2022 5:54 PM
67	A longer term to have a more clear amount of data regarding usage, if it would be a good fit for parts of our community for transportation vs them being left lying everywhere on paths etc or vandalized/stolen etc.	10/3/2022 4:19 PM
68	Speed up the scooters.	10/3/2022 4:19 PM
69	Have more peace officers enforcing the rules so kids stop using them and people stop doubling. Once one person breaks the rules then everyone does and then havoc happens.	10/3/2022 3:43 PM
70	get rid of them	10/3/2022 3:03 PM
71	To see if they will have a special parking spot in the parking lots for the e-scooters because sometimes I see the E-scooters scattered all around in the parking lots or knocked down in the parking lot	10/3/2022 2:29 PM
72	Cheaper to rent so more people can afford to enjoy them.	10/3/2022 2:20 PM
73	Being stored better	10/3/2022 2:04 PM
74	I would remove this program.	10/3/2022 2:03 PM
75	Not having them scattered all over town making an eyesore. We already have enough people who don't look after their yards and boulevards, they don't need scooters laying on them too!	10/3/2022 1:16 PM
76	Would discontinue this program.	10/3/2022 1:16 PM
77	I hate them lying around being knocked over on roadways and sidewalks	10/3/2022 12:55 PM
78	I do not want the E-Scooters in Leduc	10/3/2022 12:25 PM
79	I've seen young kids on their own with them all the time towards traffic and no helmets. Never thought it was a good idea anyway. Also had a neighbour injur themselves. Save the trouble and remove this service. Also heard many complaints about their billing.	10/3/2022 12:07 PM
80	Scooters just can't be left anywhere. A specific spot(s) town or in community.	10/3/2022 11:56 AM
81	Make them faster and away from neighborhoods	10/3/2022 11:54 AM
82	Better prices. For someone to ride more often it would add up very quickly.	10/3/2022 11:39 AM
83	ASA	10/2/2022 1:37 AM
84	At this point I do not have any recommendations.	9/15/2022 11:43 AM
85	Find a way to work with the company to reduce the cost.	9/13/2022 8:10 AM
86	1) Have app not defaulted to auto reload. 2) City cost control so rates are not jacked. 3) Have helmet be part of E-Scooter rental and locked/unlocked on scooter when needed.	9/12/2022 3:12 PM
87	Get rid of it. It's an eye sore and pollutant to our beautiful community.	9/11/2022 12:05 PM
88	Get rid of it. It makes our city look cluttered. I hate them in neighborhoods. Not necessary in this small town. Find a more pleasant way to male money.	9/10/2022 9:53 PM
89	Don't have them at all.. constantly seeing the scooters thrown on people's lawns, laying in parks or the middle of path ways..	9/10/2022 8:45 PM
90	Require scooters to be picked up and not left randomly on lawns and sidewalks blocking users The scooters users should be required to have helmets	9/10/2022 1:04 PM
91	Make them faster	9/10/2022 10:36 AM

E-scooters Pilot Feedback

92	Designated areas for drop off vs middle of a sidewalk, accountability for unsafe operation, reminder of pedestrian right of way, helmets	9/9/2022 11:18 PM
93	Put more in service	9/9/2022 8:19 PM
94	Lower pricing It cost \$40 for us to go on a ride around Telford.	9/9/2022 4:23 PM
95	More Scooters	9/9/2022 3:36 PM
96	Termination stations	9/9/2022 2:42 PM
97	they are not working every well in Lethbridge alberta. they are used and discarded in parking lots in river valleys in the lakes etc. very seldom do you see any one using them and from traveling over seas they tend to used by tourists and the injury rate is high as they don't know where they are going and hence crash and injuries sustained to the rider /renter and the innocent pedestrean .	9/9/2022 2:40 PM
98	Lower price of ride	9/9/2022 2:23 PM
99	More scooters	9/9/2022 1:03 PM
100	Make them go faster, they're an easy way to get around leduc however at the moment it's faster to just walk everywhere. I also believe that if you had less scooters the city would look as cluttered	9/9/2022 10:37 AM
101	Get rid of it	9/9/2022 12:20 AM
102	Increase the painfully slow speed. Not sure which is worse - that it takes forever to get anywhere at the pace of a brisk walk, or that they charge by the minute so the slow speed costs you more money. Speed them up.	9/8/2022 11:08 PM
103	Helmets, what are we teaching our kids. The scooters are littered everywhere usually blocking the pedestrian paths. And they are expensive and the toll calculator is glitchy so people get overcharged. They are disgusting on the face of our city, no one shows the bad pictures just the mayors photo ops.	9/8/2022 9:41 PM
104	Lessen the rent fee	9/8/2022 9:06 PM
105	Maybe have more?	9/8/2022 7:59 PM
106	Cost less for patrons wanting to use it.	9/8/2022 7:40 PM
107	I don't really have any suggestions, I just love the option of the scooter. They're a lot of fun.	9/8/2022 6:58 PM
108	More accessible on walkways (even at a governed speed) some of us use this as a wheel chair or crutches alternative and so hopping off to limp down the sidewalk makes it a bit less worth it. But the idea is brilliant.	9/8/2022 6:25 PM
109	NO SIDEWALK ACCESS OR ROADS ACCESS ONLY MULTIWAY ACCESS	9/8/2022 5:18 PM
110	Get rid of them	9/8/2022 4:20 PM
111	Lower the price/better quality product	9/8/2022 4:13 PM
112	Create parking spaces for the scooters. They sometimes end up in the middle of walkways or on park space.	9/8/2022 3:57 PM
113	Cheaper to scoot	9/8/2022 3:48 PM
114	Free	9/8/2022 3:22 PM
115	Get rid of it. The scooters and e-bikes just get littered everywhere. Such an eye sore. I had to move a few that were left on the streets. Kids and adults don't obey road safety rules while riding them.	9/8/2022 3:18 PM
116	No one under 12 years of age	9/8/2022 2:42 PM
117	make it cheaper	9/8/2022 2:12 PM
118	Explore other companies that are more affordable.	9/8/2022 1:58 PM
119	More sales	9/8/2022 1:22 PM

E-scooters Pilot Feedback

120	Get rid of it. Scooters dumped everywhere. No helmets for them.	9/8/2022 12:32 PM
121	I havent had a problem, theyre fun to ride and dont cause any problems that ive seen	9/8/2022 12:32 PM
122	Make the scooters faster and more durable	9/8/2022 12:04 PM
123	More Bird Scooters.	9/8/2022 10:43 AM
124	Get rid of them	9/8/2022 10:35 AM
125	possibly include an incentive for the rider, that if they leave the scooter in a park or green space, they would be given a small discount. As a home owner, I hate seeing these left in front of my house or blocking a sidewalk. I've used them a few times and even used it to get home after being a DD. They are a fun alternative for people to get out and enjoy the outdoors.	9/8/2022 10:33 AM
126	Promote it!! Anything to get people off their butts and outside doing something has to be good. We are are too reliant on our vehicles to get around. And yes I know it's now something you could take grocery shopping but maybe it's enough to go get milk :)	9/8/2022 10:30 AM
127	Get rid of them or make it illegal to leave them on other people's property.	9/8/2022 10:09 AM
128	Remove them. Tired of seeing them abandoned all over the place and having people not look when entering traffic.	9/8/2022 10:08 AM
129	Allow more scooters	9/8/2022 9:34 AM
130	Extend the active range and allow people to lock them for a max of 30 minutes, (no charge) so people can go into a gas station, store, etc	9/8/2022 9:33 AM
131	They're too expensive	9/8/2022 9:18 AM
132	Make them faster, therefore, more affordable!	9/8/2022 9:10 AM
133	The speed of the scooters, they are slower than the ones in edmonton.	9/8/2022 9:08 AM
134	Try new models	9/8/2022 9:07 AM
135	I find them surprisingly expensive in comparison to the bus.	9/8/2022 9:05 AM
136	I think scooter provider is doing a fine job by keeping it organised	9/8/2022 8:52 AM
137	It amazing already	9/8/2022 8:23 AM
138	More scooters!	9/8/2022 8:03 AM
139	Let the scooters go faster!	9/8/2022 8:01 AM
140	Shut it down.	9/8/2022 7:57 AM
141	I don't believe Leduc is big enough for us to have them. I saw many left on people's laws or thrown in alleyways. I'm not a fan of them.	9/8/2022 7:38 AM
142	it's great!	9/8/2022 7:08 AM
143	Allow them to go faster	9/8/2022 7:04 AM
144	Better notification of where they are and use	9/8/2022 7:01 AM
145	Great	9/8/2022 6:59 AM
146	Faster speeds	9/8/2022 6:59 AM
147	Get rid if them. What right does a private company get to litter these eye sores around our city? Furthermore it encourages drunk people to drive home intoxicated without fear of legal ramifications and brings people into your neighborhood whom may not belong.	9/8/2022 6:35 AM
148	I think this is great as is!	9/8/2022 5:41 AM
149	Making sure people aren't being overcharged	9/8/2022 5:26 AM
150	Cheaper rates	9/8/2022 12:06 AM
151	Have proper parking places for them	9/7/2022 11:17 PM

E-scooters Pilot Feedback

152	I wouldn't. Please get rid of them. This isn't Edmonton.	9/7/2022 11:10 PM
153	Better parking locations	9/7/2022 10:56 PM
154	Cheaper	9/7/2022 10:20 PM
155	Cheeper	9/7/2022 10:07 PM
156	Taking them back to the original speed would be nice. The reduced speed makes the rides more expensive and unenjoyable.	9/7/2022 10:01 PM
157	Bring in more scooters!	9/7/2022 9:59 PM
158	Faster scooters.	9/7/2022 9:57 PM
159	Make them cost less.	9/7/2022 9:56 PM
160	Water proof	9/7/2022 9:42 PM
161	Not have it at all	9/7/2022 9:40 PM
162	I feel the scooters are more for the younger people. Maybe something that would benefit everyone would be better.	9/7/2022 9:36 PM
163	Make them go a little faster	9/7/2022 9:33 PM
164	Cheaper	9/7/2022 9:31 PM
165	good	9/7/2022 9:29 PM
166	Bill users who dump them more as it's incredibly inconvenient to retrieve them from ditches and near railroad tracks, the water, etc.	9/7/2022 9:25 PM
167	cheaper	9/7/2022 9:17 PM
168	Make them go faster	9/7/2022 9:13 PM
169	Allow them to go faster. They're governed so slow that you can barely balance on them in some areas. Otherwise we love them and would love to see more in Leduc next year.	9/7/2022 9:10 PM
170	Get rid of them	9/7/2022 9:07 PM
171	Increase speed limit, lower price :)	9/7/2022 9:01 PM
172	I would like to see more scooters as well as maybe other companies other than Bird	9/7/2022 8:58 PM
173	We have used them several times and they are really fun, our only complaint is that they are costly.	9/7/2022 8:57 PM
174	Not having them left all over the city. Having them more more affordable.	9/7/2022 8:45 PM
175	N/A	9/7/2022 8:40 PM
176	Rather than publicly fund escooters, move public money into transportation and on-demand transportation that makes sense. Let private companies waste their money on an unsensible transportation option.	9/7/2022 8:39 PM
177	Make them a little Faster!!	9/7/2022 8:38 PM
178	I have rented them twice. Both times I had to load my payment \$50. My total was just over \$20 for both trips. It still charged me \$50. The billing is confusing. I wish it included Telford and by the golf course. Overall I think it's a great program and I'm happy Leduc has this option	9/7/2022 8:37 PM
179	Make it affordable	9/7/2022 8:32 PM
180	I really like them so far. I wish the speed limit would be increased to at least 20 km/h so more distance could be covered at a lower total cost.	9/7/2022 8:29 PM
181	More economical options for users.	9/7/2022 8:27 PM
182	Not so expensive. \$20 minutes is \$20 which is insane . Faster speed only by a bit	9/7/2022 8:26 PM
183	I didn't realize there was an age limit, but there are lots of younger kids driving around on them and I have heard many people complaining about that, so maybe enforcement of the age when	9/7/2022 8:26 PM

E-scooters Pilot Feedback

on patrol. I think this is a great option for people who don't drive or just wanna scoot around for fun.

184	I believe that it is wonderful. A great way to get around and fun, too.	9/7/2022 8:25 PM
185	Make it more reasonably priced	9/7/2022 8:20 PM
186	The speed needs to be increased to match Edmonton's. The rate is the same, but at a slower speed, the Leduc scooters are costing too much to cover the same distance. I don't think a faster speed will make the safety risks much higher. I spoke with a worker and I appreciate that local residents have been hired to pickup, charge, and deploy in a tidy fashion. I look forward to next year with newer scooters and hopefully a faster speed.	9/7/2022 8:18 PM
187	Tired of seeing them laying around everywhere , possible point to point system for pick up and drop off?	9/7/2022 8:09 PM
188	More scooters	9/7/2022 8:03 PM
189	Remove them from Leduc	9/7/2022 7:59 PM
190	Nothing. Possibly a bit less cost, but I'm not sure on their cost, or maintenance.	9/7/2022 7:56 PM
191	Need to be a bit faster	9/7/2022 7:56 PM
192	Make the app more accessible to faster connections with the Scooters. Like a Card you can put in your wallet and tap instead.	9/7/2022 7:52 PM
193	Cancel, dangerous in walk ways, bike paths and roads	9/7/2022 7:50 PM
194	They should go faster, the speed makes it extremely expensive. They should be able to go around the lakes.	9/7/2022 7:48 PM
195	I personally think the E-Scooters are an "eye-sore" littered all over the City. I don't use them. This Smart-City pilot project/program is a no go. We do not live at the equator .. we live in NORTHERN ALBERTA .. where temperatures can and do go below -40 degrees. To accommodate every ones needs simultaneously is a "fiction". Tell the "Big Boys" to release Free Energy. Tell the "Big Boys" to release all of the wonderful "real" inventions that they have under lock & key .. then you will see the "fruits" of "clean-transport". We don't need so-called FULL SURVEILLANCE/ Dictator Smart Cities.	9/7/2022 7:47 PM
196	More competition	9/7/2022 7:45 PM
197	Scooters are way too slow. If that's something that could not change, I will no longer use them	9/7/2022 7:42 PM
198	Make it more well known however to sign up for the scooters, the cost, all that. An online ad campaign.	9/7/2022 7:40 PM
199	Maybe see if rates could possibly be lowered - I think it's great for our city and bring us in line with other progressive communities - I see lots of people using them	9/7/2022 7:35 PM
200	They are amazing. Those that complain about them would complain about anything.	9/7/2022 7:33 PM
201	Maybe lower the price a wee bit.	9/7/2022 7:33 PM
202	Make the people that tent then have to return them back from where they got them from.	9/7/2022 7:27 PM
203	Not sure	9/7/2022 7:26 PM
204	Get rid of them. They are constantly left dropped all over town and look poor. There are usually young kids ripping around town cutting people off.	9/7/2022 7:26 PM
205	Allow them to go faster	9/7/2022 7:23 PM
206	A bit lower cost would be good... I realize everything costs money but for my family of 4 for one trip around Telford lake and a short tour of lede park was over 150.00	9/7/2022 7:20 PM
207	Easy accessible	9/7/2022 7:20 PM
208	They are littering the neighborhoods. Get rid of them	9/7/2022 7:12 PM
209	Remove E-Scooters	9/7/2022 7:02 PM
210	More available scooters around town	9/7/2022 6:58 PM

E-scooters Pilot Feedback

211	Have stations to park them and not have them all over the sidewalks.	9/7/2022 6:57 PM
212	Used it once found it to be fun but very expensive for what it is. Also getting tired of seeing e scooters everywhere.	9/7/2022 6:55 PM
213	I would get rid of it.	9/7/2022 6:52 PM
214	Make sure that all areas of Leduc are accessible for riders.	9/7/2022 6:49 PM
215	Less expensive	9/7/2022 6:49 PM
216	Faster	9/7/2022 6:48 PM
217	Get rid of it.	9/7/2022 6:47 PM
218	I wouldn't it's awesome	9/7/2022 6:44 PM
219	The scooters are super fun! Depending on how long you're using it for and how often it does get a bit expensive. But what a fun way to get around	9/7/2022 6:42 PM
220	Let them go faster !	9/7/2022 6:32 PM
221	More scooters	9/7/2022 6:29 PM
222	Don't have them	9/7/2022 6:25 PM
223	Take off speed restrictions and decrease price	9/7/2022 6:23 PM
224	A little more distribution of the scooters to the west area of town (suntree). Please. Great program, lots of fun and very accessible otherwise.	9/7/2022 6:21 PM
225	Make them go faster	9/7/2022 6:20 PM
226	I am not sure how to improve the scooter program.	9/7/2022 6:19 PM
227	Reduce the price to encourage more riders	9/7/2022 6:19 PM
228	They are littered everywhere around town. There needs to be a better way of keeping them from just being left dropped on the sidewalks	9/7/2022 6:19 PM
229	Getting a different company. This one is to costly and the one in Edmonton is better.	9/7/2022 6:18 PM
230	Get rid of the eye sore you people have created	9/7/2022 6:15 PM
231	I think it's going well!	9/7/2022 6:11 PM
232	Ensure that kids aren't riding them! They are too young and aren't riding safely. Make people park them responsibly not thrown all over the grass all over the city.	9/7/2022 6:05 PM
233	Removing them.	9/7/2022 5:58 PM
234	Making them faster	9/7/2022 5:58 PM
235	Allow the scooters in more areas, faster speeds and more scooters available.	9/7/2022 5:56 PM
236	Less no go zones Cheaper	9/7/2022 5:55 PM
237	Disperse them more	9/7/2022 5:51 PM
238	More speed and no speed area restrictions	9/7/2022 5:49 PM
239	Make them faster	9/7/2022 5:39 PM
240	Nonexistent.	9/7/2022 5:35 PM
241	Faster	9/7/2022 5:34 PM
242	Gotta cut the price in half to make it worth it for riders.	9/7/2022 5:34 PM
243	I wouldn't. I think the program is great for the youth	9/7/2022 5:33 PM
244	Get rid of it they are an eye sore.	9/7/2022 5:27 PM
245	More of them. Better pricing.	9/7/2022 5:23 PM

E-scooters Pilot Feedback

246	Slightly faster scooters	9/7/2022 5:22 PM
247	Axe it	9/7/2022 5:22 PM
248	Rental should be one basic price for say half hour to two hours depending on how long you'd like to ride for	9/7/2022 5:20 PM
249	I don't have any complaints. Maybe cheaper pricing but I'm sure that is out of leduc control	9/7/2022 5:18 PM
250	People just abuse them, doing tricks and destroying the tires, they are an eyesore that resembles garbage laying all over town	9/7/2022 5:16 PM
251	Have designated places to park them. Instead of them being littered through town.	9/7/2022 5:14 PM
252	Get rid of it	9/7/2022 5:14 PM
253	Cancel it.	9/7/2022 5:11 PM
254	Change the speed they can go, 3km per hour is too slow & reduces the amount I used them. I'd have used them a lot more throughout the summer if they weren't so slow (I can walk as fast as they go). They're not supposed to be used by children anyways, so why govern them at such a low speed as adults are capable to go faster than that.	9/7/2022 5:10 PM
255	Cheaper prices! It was crazy expensive for a family of 4 to use for a few hours	9/7/2022 5:10 PM
256	Too expensive	9/7/2022 5:10 PM
257	I definitely think there should be more than 1 company and possibly an E-bike option.	9/7/2022 5:09 PM
258	Decreased fee for longer use?	9/7/2022 5:08 PM
259	They are an eye sore and very expensive. Only way to improve is to get rid of them.	9/7/2022 5:06 PM
260	Get rid of them. They are an eyesore	9/7/2022 5:06 PM
261	Stop auto charging , even changes to the on position when you shut auto off	9/7/2022 5:06 PM
262	Better locations of being left around	9/7/2022 5:05 PM
263	Make it affordable. It's way too costly right now, I'm bot surprised to see how much the usage of them has dropped.	9/7/2022 5:05 PM
264	Get rid of it. Too expensive. I see them everywhere, they are an eye sore.	9/7/2022 5:05 PM
265	Nothing I think it's great!	9/7/2022 5:05 PM
266	Scooter Bike Racks at Bus Stops	9/7/2022 5:05 PM
267	Nothing - it's been great so far!	9/7/2022 5:03 PM
268	Make the app easier to navigate.	9/7/2022 5:02 PM
269	Faster and better scooters - the ones in edmonton are much better and go faster	9/7/2022 5:01 PM
270	waste of money	9/7/2022 4:59 PM
271	Make dedicated drop spots so they aren't just laying where ever someone wants to drop them	9/7/2022 4:58 PM
272	Let them go faster....they are sooooo slow	9/7/2022 4:57 PM
273	Scrap it	9/7/2022 4:57 PM
274	Making it so they can't park them on roads or in front of driveways	9/7/2022 4:56 PM
275	Make it be able to drive through parks and not shut down at parks cuz Fred johns park would be nice to scooter around and also make it less expensive	9/7/2022 4:56 PM
276	I honestly don't know what could be improved on. They are always available.	9/7/2022 4:56 PM
277	More payment options	9/7/2022 4:56 PM
278	They're too slow and way too expensive.	9/7/2022 4:56 PM
279	Make more affordable	9/7/2022 4:56 PM

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280	Make them less expensive and faster!	9/7/2022 4:53 PM
281	Allow the speed to be fast!! Compared to the larger centres Leduc's are very slow therefore cost a fortune to get from A to B. \$50 to go around Telford Lake is atrocious.	9/7/2022 4:53 PM
282	Faster scooters	9/7/2022 4:49 PM
283	I wouldn't improve it at all, I'd get rid of it. Tired of seeing them abandoned in my neighborhood and in the alleys.	9/7/2022 4:48 PM
284	Get rid of the low speed limit. Stop dropping them EVERYWHERE. Put them in a few popular spots. They shouldn't be parked at every crosswalk in the city. Reduce prive6	9/7/2022 4:46 PM
285	Make them go faster	9/7/2022 4:43 PM
286	Safety regulations need to be better enforced. Helmets should be a requirement and they should need to be dropped off in specific locations instead of lying all over the place.	9/7/2022 4:43 PM
287	I loved them! So much fun	9/7/2022 4:41 PM
288	I still think it is on the expensive side. So, I wouldn't use it regularly and I'd only use it for a 5 to 10 minutes ride max because of the cost.	9/7/2022 4:40 PM
289	Some how get the scooters to lock when taken off road. I've seen so many children and teenagers take the scooters down the hill at Bridgeport Park it is only a matter of time before someone is seriously hurt.	9/7/2022 4:39 PM
290	Lower the coast. It is much too expensive. Especially if you want to go around Telford.	9/7/2022 4:38 PM
291	I am not sure. I am not in favour of the E-Scooters.	9/7/2022 4:35 PM
292	More scooters available in more locations around Leduc. We have such a great path system to use them on, and our city just is not that walkable from East to west. It's a great alternative to driving across Leduc and a great option for those who can't drive!! But they need to be more reliably available for that to be a selling feature.	9/7/2022 4:34 PM
293	Up the speed	9/7/2022 4:34 PM
294	I've heard they are slow and expensive and they get left everywhere around town. At one point there were 6 at the corner of my street blocking the sidewalk.	9/7/2022 4:33 PM
295	Lower price if possible	9/7/2022 4:33 PM
296	No problem all good	9/7/2022 4:30 PM
297	That they are monitored. As a bartender who leaves her job at between 3 and 4 am, it scares me to see people out on them intoxicated in the middle of the road.	9/7/2022 4:29 PM
298	Lower the price and increase the speed	9/7/2022 4:29 PM
299	Send them back	9/7/2022 4:27 PM
300	Would discontinue this program. Do not enjoy the scooters scattered all over the city. Also think these make more work for county workers cutting the grass and having to move the scooter, or just cutting around.	9/7/2022 4:25 PM
301	Use helmet our healthcare cost too much we do not have the doctors to fix people without helmets	9/7/2022 4:23 PM
302	Not seeking them laying around on people's lawns or in the middle of sidewalks. Should have a pick up drop off areas	9/7/2022 4:21 PM
303	Bringing more in.	9/7/2022 4:16 PM
304	The scooters are everywhere coupled with tons of garbage. This was a terrible idea	9/7/2022 4:16 PM
305	Remove it. The clutter from these being parked everywhere makes our city unsightly.	9/7/2022 4:14 PM
306	Make them as fast as the Birds in Edmonton. The old models we have in Leduc are too slow.	9/7/2022 4:12 PM
307	Get rid of them all over my street.	9/7/2022 4:12 PM
308	They need to go faster. I used it once to get to work and was 10 min late because I was under	9/7/2022 4:11 PM

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the impression that they were going to be faster than they are.

309	Make sure it's actual people of age not little kids. I even see parents getting them for there you her children and young teens using them all the time. They are everywhere just sitting in the middle of sidewalks and such and makes Leduc look horrible	9/7/2022 4:10 PM
310	Make it free.	9/7/2022 4:08 PM
311	Less money and little faster scooters	9/7/2022 4:07 PM
312	-Too expensive -complicated to understand payment/price/how to get to use it through app with credit card etc etc. -people leave them all over the place -overpriced service and beaten up scooters -I would not recommend	9/7/2022 4:06 PM
313	It was great! Keep it!	9/7/2022 4:04 PM
314	More scooters in the subdivisions (Southfork)	9/7/2022 4:02 PM
315	Get rid of them	9/7/2022 4:02 PM
316	I would like to see some by law in place to reduce the speed of these on pathways. It seems the traffic is getting more frequent also much faster. Very unsafe to have my daughter on her bicycle behind the house with these e scooters zipping past. But I am in support of them. I don't think these e scooters and similar motorized vehicles should be a free for all with minimal rules. Have a fantastic day.	9/7/2022 4:01 PM
317	Lower costs of using	9/7/2022 3:58 PM
318	Faster scooters	9/7/2022 3:58 PM
319	make them go faster. Price them less expensive.	9/7/2022 3:58 PM
320	There is no improvement to be made. They are a health hazard and are an accident waiting to happen. Leduc looks unkempt with these things laying around all over the place. Get rid of them and the sooner the better.	9/7/2022 3:57 PM
321	Get rid of them	9/7/2022 3:57 PM
322	Make it more affordable. For my son and I to go around d telford lake cost us 50.00 for both. It was good fun for someone like me who can't walk far distances. The cost factor on it alone would keep me away from doing more riding.	9/7/2022 3:49 PM
323	Have certain areas that are for them to be left. So they are not left around Leduc.	9/7/2022 3:49 PM
324	Improve speed	9/7/2022 3:47 PM
325	Make people not leave them in the way of others It looks like litter, people leave them in the middle of the path etc. See Southpark episode about scooters for further info	9/7/2022 3:42 PM
326	More scooters!	9/7/2022 3:36 PM
327	ISAAC LAM LEAVES HIS FUCKEN SCOOTER ON MY YARD EVERY DAY. I WANT THEM ABOLISHED FROM LEDUC THEY ARE A PUBLIC NUISANCE. THIS WHOLE TOWN IS GOING TO HELL IN A HANDBASKET	9/7/2022 3:32 PM
328	Cheaper rates. Quite expensive	9/7/2022 3:30 PM
329	More scooters Would be nice if the price was cheaper	9/7/2022 3:28 PM
330	Don't do it again	9/7/2022 3:24 PM
331	Cancel it.	9/7/2022 3:24 PM
332	They are too slow- up the speed	9/7/2022 3:14 PM
333	More reasonable prices	9/7/2022 3:12 PM
334	I don't think improvement is possible. Its Not a sucessful program for Leduc Residents as A Whole.	9/7/2022 3:09 PM
335	Limit where they can go. Tired of having to move them off my lawn to cut the grass. People shouldn't be able to leave them in residential areas on peoples lawns.	9/7/2022 3:07 PM

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336	Get rid of them? They're littered all over the place. It makes our beautiful community look trashy.	9/3/2022 9:10 AM
337	Maybe increase the speed of them a bit!	9/1/2022 9:56 AM
338	Get rid of them. I hate having to move them out of the sidewalk in the morning when I'm trying to leave my drive way. Many people have no respect with them and leave them where ever they want to cause havoc. It's annoying having to move them constantly when I'm leaving my home or having to walk around them when going for walks because they get left in the middle of the sidewalk.	8/31/2022 11:03 PM
339	Possibly designated parking areas, if not parked in those areas a person could be charged a parking ticket. Just need to put red areas on the map of private land like there is near water. Also have to say the cost is too high to use. I took a scooter from my house to go get a couple groceries, From Bridgeport to Walmart and back it cost me a little over \$15. I can drive my truck for 1/3 that price and get back and forth much quicker. Overall though I love them and will continue to use them from time to time. And would consider using them more for running errands or just to explore Leduc if the cost was reduced.	8/31/2022 5:46 PM
340	Toss them all in Telford lake.	8/31/2022 3:14 PM
341	no	8/31/2022 3:11 PM
342	I don't know. It was nice seeing people out there enjoying themselves, young and old.	8/31/2022 2:09 PM
343	Build a better bike/scooter/walk path where people can safely operate this, that connects all of Leduc including Telford lake.	8/31/2022 2:08 PM
344	Designated parking areas for the scooters. They look like trash left at the side of the road, on sidewalks and multiways all over the place.	8/31/2022 1:59 PM
345	Increase the maximum speed to 30km/h	8/31/2022 1:47 PM
346	Keep up on preventative maintenance on all the multi use trails. Ensure all access points to trails have a ground level ramp and not a curb drop.	8/31/2022 1:39 PM
347	Charge less it's a rip off	8/31/2022 1:17 PM
348	Make them cheaper and charge by the half hour or the hour. \$20+ for a 40 minute ride, whilst trying to take in the views and attractions around Telford Lake was pricey - given how some folks are struggling financially, this makes them inaccessible to some. Also consider bulk rates ...?	8/30/2022 8:44 PM
349	The scooters are an eye sore, just laying around in various locations within the city. It makes the city look unappealing! I would suggest for the final year of the project to perhaps have specified areas all over Leduc that are "designated" landing zones. These zones are where they can be dropped off after use. It looks like a stranger came in my house and moved things around and doesn't show any respect to the areas around them.	8/30/2022 3:25 PM
350	It would be great if we could use them on all the trails, It is sad we cannot use them everywhere	8/29/2022 11:38 AM
351	dedicated parking pads. These things are strewn all over the place. I've even seen people leave them right in the doorway at LRC and the grocery store or thrown on people's lawns. I've also seen kids (tweenagers) riding them in and out of parked cars on the side of the road.	8/23/2022 10:15 PM
352	I would ban e-scooters	8/22/2022 10:42 AM
353	Get rid of it. Scooters abandoned all over the place and left for days	8/11/2022 11:11 AM
354	Pull them off the streets	8/8/2022 7:58 AM
355	The scooters actually being charged over night. Battery life can be a hit and miss	8/7/2022 9:26 PM
356	I don't like them! They are a waste of time and money. They litter the sidewalks, and are unsightly! I've had to get out of the way with near misses of being wiped out! Get rid of them before someone gets hurt.	8/7/2022 6:54 PM
357	Love them.	8/7/2022 12:37 PM
358	Scooters are rather slow.	8/6/2022 5:08 PM

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359	Increase the number of available scooters. Can sometimes be hard to find them.	8/6/2022 3:45 PM
360	Reducing the cost to use would be a good start.	8/6/2022 2:53 PM
361	They are too slow and expensive. I would make them a bit faster and less costly to rent	8/6/2022 2:44 PM
362	Make it more affordable and faster!	8/6/2022 12:25 PM
363	Charge less for kids	8/6/2022 11:41 AM
364	Get more available	8/5/2022 10:44 PM
365	Make drip off points They seem like litter everywhere	8/5/2022 10:20 PM
366	More scooters. And faster. 25kmh would be a good speed especially around Telford lake.	8/5/2022 8:34 PM
367	Get rid of it.	8/5/2022 6:12 PM
368	Have designated areas to return them to, instead of e-scooters being left in random spots.	8/5/2022 5:19 PM
369	I love them so much!! Granted the lime ones go faster in Edmonton but to be that isn't a breaking point. Please don't get rid of them!	8/5/2022 11:29 AM
370	The scooters are too slow. The ones they have in edmonton are way faster.	8/5/2022 10:33 AM
371	Speed up the scooters	8/5/2022 10:12 AM
372	Get rid of it!	8/5/2022 7:35 AM
373	Get rid of them	8/5/2022 4:25 AM
374	It would be nice to not see the scooters laying on the ground in random areas, especially in residential areas. Need to be collected more often	8/5/2022 3:40 AM
375	Let them go faster	8/5/2022 12:15 AM
376	The scooters went too slow. Especially for the cost. My husband and I went less then half way and back at Telford Lake and it was over \$20. It would be better if they went faster!	8/4/2022 11:42 PM
377	Raise the speed limit	8/4/2022 11:27 PM
378	I notice scooters laying all over the city. There needs to be designated parking locations.	8/4/2022 10:45 PM
379	Have designated spots for them to be left. They make the city look junky when they are just laying on the corners everywhere.	8/4/2022 10:42 PM
380	Increase the speed of the scooters. This could be done and maintain safety as well 15km is too slow	8/4/2022 10:35 PM
381	They need to be faster , they are quite a bit slower then Edmonton and not as fun if functional	8/4/2022 10:31 PM
382	The speed of the scooters needs to be increased. They have potential to be used as a fun activity or an alternative transportation method. However to do either of these effectively or enjoyably, the scooter speed needs to be increased. Designated parking locations along the multiway would be helpful for people ending their ride as well as those looking for a scooter to start riding.	8/4/2022 10:11 PM
383	Make some free options. I know it costs money to run the program but not everyone wants to download an app/pay to use them.	8/4/2022 9:25 PM
384	Not allow people to park them anywhere. Makes the city look trashy	8/4/2022 8:47 PM
385	Add some parking spots for the e scooters so then it would make it easier for the people to park them in a safer spot , and I really love the e scooters because it gets me outside and around the multi-way trail of Telford park	8/4/2022 8:14 PM
386	Removing them from Leduc	8/4/2022 7:36 PM
387	Increase scooters in residential areas	8/4/2022 7:09 PM
388	If they went faster & were a bit cheaper!!	8/4/2022 6:49 PM
389	Make it more cost effective . Make them go a bit faster as some are very slow . Edmontons go pretty fast which is nice . I would say price wise \$10 for 25 mins \$15 for 35mins we want	8/4/2022 5:45 PM

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	our community to be using them but with such high prices there not that big of an attraction	
390	Better prices	8/4/2022 5:24 PM
391	Long term use deals, ex. .10/minute after 10 minutes. Increase speed capabilities.	8/4/2022 5:06 PM
392	Let the scooters go faster! I literally had a 12 year old boy on a manual scooter pass me!	8/4/2022 4:48 PM
393	Increase the speed. Have a scooter group drop in for those who have no friends.	8/4/2022 4:39 PM
394	Lower the cost to travel	8/4/2022 4:19 PM
395	Better place have sitting there left tipped over on the street or in the grass. Makes the area look trashy	8/4/2022 4:03 PM
396	Would discontinue this program. These scooters are abandoned all over the city. And honestly do not see many people using them.	8/4/2022 4:00 PM
397	Additional scooters.	8/4/2022 3:48 PM
398	Don't care for the scooters being left anywhere randomly. I've had to move 1 out of the middle of an ally to get around it.	8/4/2022 3:47 PM
399	Faster speed limit on them. I will not rent again until they do 20km/h like Edmonton.	8/4/2022 3:39 PM
400	Some sort of educatio for riders, they shoot off of sidewalls unexpectedly, I'm scared I'm going to hit someone	8/4/2022 3:30 PM
401	The scooters need to be faster, cheaper and more easily accessible in outling neighborhoods to have a bigger impact of reduce single occupant vehicle commuting within the City.	8/4/2022 3:08 PM
402	Get rid of them	8/4/2022 3:07 PM
403	Increase their speed to match Edmonton	8/4/2022 2:57 PM
404	More of them	8/4/2022 2:50 PM
405	waste of tax dollars	8/4/2022 2:48 PM
406	More information on how it works...	8/4/2022 2:45 PM
407	More scooters. They're great though.	8/4/2022 2:34 PM
408	Make them faster	8/4/2022 2:31 PM
409	New e-scooter maybe will be better	8/4/2022 2:27 PM
410	Limit where they are. Not in residential areas.	8/4/2022 2:21 PM
411	Get rid ofthem	8/4/2022 2:07 PM
412	Not have them scattered everywhere, such an eyesore. Seen multiple just thrown on the ground by the paths.	8/4/2022 2:06 PM
413	increase the speeds	6/23/2022 4:24 PM