

E-Scooters What We Heard – Fall 2022

There were significantly more yes than no answers to the question: “Are you in favour of the E-Scooter program extending past the two-year pilot?” There were 337 “Yes” responses and 184 “No” responses for a total of 521 responses to the survey. Therefore, there is a 2/3 majority or 65% of City of Leduc residents who are in favour of extending the program past the 2-year pilot.

The concerns that were raised fall into these 6 categories:

Most frequent responses:

- Speed should be increased.
 - There was significant input on e-scooter speed not being fast enough and matching other communities such as Edmonton.
- Costs should be reduced, and more pricing options given.
 - Residents are interested in the pricing of e-scooters and want to see more options for the City of Leduc. This is something that will be discussed with Bird Canada.
- More designated parking spots to reduce the clutter of e-scooters & reduce e-scooters parked on private property.
 - Bird Canada has committed to be operationally engaged in any parking concerns and promptly dealing with them. This concern has been brought to Bird Canada.

Other infrequent responses:

- Greater functionality of e-scooters to interact with daily life.
 - Bird Canada to investigate the feasibility of initiating a pause function where the user can briefly go into a store without getting charged or a smaller charge for that option.
- Improvements to city infrastructure to increase active transportation
 - Bike paths that extend into the business park
 - Will be referred to the 2023 Transportation Master Plan
- Better Distribution of e-scooters
 - More e-scooters in neighbourhoods that are lacking them.
 - Better coordination with bus routes.
 - This concern has been brought to Bird Canada.